



## WARRANTY POLICY

PRODUCT- COVERAGE VARIES BY MANUFACTURER; SEE WEBSITE

HENLEY SUPPLY MILLWORK PROVIDES THE MANUFACTURERS WARRANTY TO THE BUILDER/ CUSTOMER. MANUFACTURERS WEBSITES HAVE THEIR WARRANTY COVERAGE. THE MANUFACTURERS HAVE TOLL FREE NUMBERS AND WEBSITES FOR HOMEOWNERS TO USE WHEN WARRANTY ISSUES ARISE. THEY HAVE TRAINED FACTORY CREWS TO HANDLE ANY ISSUE.

LABOR WARRANTY – 1 YEAR HENLEY SUPPLY MILLWORK

HENLEY SUPPLY MILLWORK WARRANTIES THE LABOR TO REPLACE ANY DEFECTIVE PART FOR 1 YEAR. THE MANUFACTURER, IF WARRANTED, WILL REPLACE PART(S). THEIR WARRANTIES VARY- SEE WEBSITES.

THE PRODUCT MUST BE INSTALLED PROPERLY: PLUMB, SQUARE, LEVEL, CAULKED, SEALED, FINISHED, AND MAINTAINED TO MANUFACTURERS SPECIFICATIONS. **WARRANTY DOES NOT COVER ANY PAINTING OR FINISHING.**

AFTER THE 1 YEAR PERIOD HAS EXPIRED, **ALL** WARRANTY ISSUES SHALL BE DIRECTED TO THE MANUFACTURER. ANY LABOR REQUIRED MUST BE CONTRACTED OR SUBCONTRACTED AND PAID BY YOU.

HENLEY SUPPLY MILLWORK SHALL NOT BE RESPONSIBLE FOR DELAYS OR ANY FAILURE TO DELIVER DUE TO CAUSES BEYOND OUR CONTROL.

**HENLEY SUPPLY MILLWORK MUST HAVE ACCESS TO THE PRODUCT TO BE INSPECTED OR REPAIRED.**

- WE ARE NOT A GLASS REPAIR COMPANY.
- OUR HENLEY SUPPLY MILLWORK LABOR WARRANTY IS 1 YEAR.
- THE MANUFACTURERS WARRANTY FOR PRODUCTS IS ON THEIR WEBSITE.
- OUR OUTSIDE SALESMEN SERVICE WARRANTY ISSUES ONLY FOR 1 YEAR FROM OWNERS MOVE IN DATE.
- DO NOT GIVE OUTSIDE SALESPERSON'S NUMBER TO HOMEOWNERS.
- HOMEOWNERS WITH WARRANTY CLAIMS SHOULD CALL MANUFACTURERS DIRECTLY AFTER 1 YEAR.

JELD-WEN: 1-800-535-3936

ANDERSEN: 1-800-426-4261

SILVERLINE: 1-844-332-8288

MGM/SOUTHERN ROSE: 1-615-824-6572

LINDSEY: 1-507-625-4278

MARVIN: 1-800-372-1072

**\*\* OUT OF WARRANTY – HOMEOWNER NEEDS TO CALL LOCAL GLASS COMPANY OR REMODELER\*\***